

# Moving Between Units

## Hello from the Neonatal Unit, at West Suffolk

From the moment your baby is born, our goal is to provide the best care possible in a unit that can meet your baby's needs at every stage of their journey.

We are here to support you throughout your baby's stay on the neonatal unit.

## Supporting you and your family

You will be contacted (by the nurse in charge here at West Suffolk) shortly after your baby is born and we will check in with you on a regular basis with weekly calls or emails.

This includes providing you with access to practical advice, emotional support, and financial support, (where needed), as well as ensuring that you know what to expect when your baby is transferred to West Suffolk.

Our **WSH Welcome Pack** will be sent to you before transfer. To help familiarise you with our neonatal unit ahead of transfer, a virtual tour or in-person visit to the unit can also be arranged so that you can meet the team and look around the facilities.

We are really looking forward to welcoming you.

## Contact

Please see our contact details opposite. If you have any questions, concerns, regarding moving between units or would just like a chat, please get in touch.

Date and Time of contact:

West Suffolk unit

Direct line:

01284 713251



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## Additional Members of the Allied Health Professional team here at West Suffolk

- Dietitian
- Occupational Therapist
- Physiotherapist
- Psychological professional
- Speech and Language Therapist
- Infant feeding team

If you have had care plans from any of the above team members, be rest assured that your plans and service will continue. You will be introduced to these team members soon after you arrive on the unit.



### Further Information

If you have access to social media, WSH has a Facebook page called **WSH Neonatal Unit**. This Facebook page is private, but you can ask to join the group as we have some group rules that we should abide before joining the page. The purpose of this page is to share useful information and resources.

[WSH Neonatal Unit | Facebook](#)



### Unit website

[Neonatal unit \(wsh.nhs.uk\)](https://www.wsh.nhs.uk)

[www.wsh.nhs.uk/services-a-z/neonatal-unit](https://www.wsh.nhs.uk/services-a-z/neonatal-unit)



### Neonatal Operational Delivery Network (ODN) website

<https://www.eooneonatalpccsicnetwork.nhs.uk/>



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