

FiCare - Communication

Virtual Study Day

8th June 2023

9:15-16:00



Aims of the day

This is an interactive online study day designed to increase your understanding of communications with the family in a way that enhances FiCare. The day will include challenges and solutions to help you empower families and increase the level of joint decision making. You will hear through the parent voice, the importance of parent partnership.

Throughout the day, our expert speakers will share their clinical and personal expertise, equipping you with the knowledge to support the neonate and family through their NICU stay.

There will be opportunity for you to ask questions, learn from real life case studies and share your own experiences with the faculty and fellow delegates.

The Faculty,

- Rebecca Chilvers, Lead Clinical Psychologist East of England Neonatal ODN
- Julia Cooper, Lead Care Coordinator East of England Neonatal ODN
- Paula Peirce, Care Coordinator East of England Neonatal ODN
- Claudia Gray, Care Coordinator East of England Neonatal ODN
- Laura Lowen, Neonatal Veteran and PAG Member

*Subject to change

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nhsnetworks

East of England
Operational Delivery Network
Education

NHS



9:15-09:30 Welcome and Introduction

Julia Cooper

Lead Care Coordinator , East of England Neonatal ODN

9:30-10:30 Methods of and Challenges to Communication

Rebecca Chilvers

Lead Clinical Psychologist, East of England Neonatal ODN

10:30-10:45 Comfort Break

10:45-11:00 Challenges For Parents—A Parents Perspective

Laura Lowen

Neonatal Veteran and PAG Member

11:00-12:15 Embedding Skills and Practice

Julia Cooper, Paula Peirce, Claudia Gray

Care Coordinator Team, East of England Neonatal ODN

12:15-12:45 Lunch

12:45-14:15 Good Communication in Tricky Conversations

Rebecca Chilvers

Lead Clinical Psychologist, East of England Neonatal ODN

14:15-14:30 Comfort Break

14:30-15:45 Shared Decision Making

Rebecca Chilvers

Lead Clinical Psychologist, East of England Neonatal ODN

Julia Cooper, Paula Peirce, Claudia Gray

Care Coordinator Team, East of England Neonatal ODN

15:45-16:00 Feedback, Evaluation and Close

Rebecca Chilvers

Lead Clinical Psychologist, East of England Neonatal ODN

Julia Cooper, Paula Peirce, Claudia Gray

Care Coordinator Team, East of England Neonatal ODN

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